

Job Title - Taproom Server - Part time

Tumbling Creek Cider Company is seeking candidates for the Taproom Server position in the soon-to-be-open taproom, located on Court St. in Abingdon, Virginia.

Tumbling Creek is a cider company focused on creating great-tasting, unique, heritage-inspired hard ciders, using Virginia apples and adjuncts sourced from the region. The taproom is designed to facilitate direct sales in a fun, easygoing environment. It will be the heart of our direct-sales operation and many customers' first experience of Tumbling Creek Cider Company. Providing an incredible experience - including drinks, service and atmosphere - is essential.

The taproom server is responsible for ensuring that customers have a positive experience during their visit. The taproom servers will assist with taproom operations, including educating and serving customers, cleaning glassware...

Duties:

- Being an ambassador for Tumbling Creek Cider Company and the Springhouse. Represent the brand well;
- Serving drinks according to Tumbling Creek Cider Company and Virginia ABC standards;
- Educating customers about TC3 ciders and the cider and craft beverage industry;
- Greeting customers promptly and courteously;
- Recommending and selling cider and merchandise to customers;
- Washing and sanitizing glassware;
- Cleaning duties;
- Setting up and taking down daily operation and special events;
- Stocking inventory
- Handling money and the POS;
- Being part of the creative process here at TCCC – your ideas count;
- Have or be able to acquire TIPS server certification within 1 month;

Qualifications:

- Must be at least 18 years old;
- Commitment to quality work in all tasks;
- Positive attitude;
- Able to work well in team environment;
- Ability to lift and move 50 lbs.;
- Intellectual and emotional flexibility and patience;
- Excellent people skills, communication, friendly and helpful manner at all times;
- Willingness to work a flexible schedule;
- Retail and/or restaurant/bar experience;
- Ability to stand for extended periods of time, walk, talk, hear, use hands and fingers, grasp, handle or feel, push, pull, reach, crouch, kneel, crawl or bend, and perform repetitive motions of the hands and/or wrists;
- Ability to remain calm under pressure and solve problems effectively;
- Ability to resolve customer concerns constructively and calmly;

Tumbling Creek Cider Company is an equal opportunity employer and will not tolerate discrimination against any employee or applicant seeking employment. Applicants, employees and former employees are protected from employment discrimination based on race, color, religion, sex, national origin, age, disability and genetic information or any other characteristic protected by law.

Interviews will commence immediately. Email a letter of interest, relevant job experience and contact information to tc3@tumblingcreekcider.com.